Quality
A WAY OF LIFE

CMMi Level 5,
Global Software Products and Services Organization

SEI-CMMi Level 5

CUECENT

Quality is an ever-extending goal - the better you are the better you need to be. The management of quality process is infinite, and could be marked only by milestones, and never by completion!

Bahwan CyberTek (BCT) recognizes that, to fulfill its goal of self-evident quality it is necessary to constantly improve the deliverables to match the increasing expectations of customers. Having recognized standardization as the key to growth- BCT reviews all its processes periodically and enhances them regularly.

BCT's journey for "Quality-Service-Timeliness Reliability" started with its achievement of ISO 9001-2000 in July 2001 and has crossed milestones like CMM Level 4 assessment in Jan 2002, and CMMi Level 5 assessment in September, 2005

Quality Management System

BCT has an elaborate Quality Management System (QMS) for managing software development. The QMS ensures that overall system is under control and is managed with best practices including all the software and project management processes. It also sets the framework for support teams of Systems, Human Resource Finance. The strength of the QMS is the centrally managed processes owned by the various groups with their inputs to maintain the system. QMS helps to identify various systems to be controlled and ensure that they are run by the right people, using clearly documented procedures that meet international norms, supported by the best tools for the job and backed up by frequent cross-functional audits and company-wide culture of continuous improvement.

How does CMMi Level 5 benefits BCT's Customers

- More predictable projects
- Lower and falling variances on schedules
- Reduced defect leakage
- Lower costs and shorter schedules with vendor improving productivity
- Stable and mature vendors with world-class processes
- Opportunity to learn process improvement from vendors

How does CMMi Level 5 benefits BCT

- Financial
  - Improve Productivity
  - Optimize cost
  - Reduce cycle time/Increase throughput
  - Build Quality; Reduce re-work/ wastage
- Management & Control
  - Work on defined processes & controls
  - Bring out exceptions early
- Project Management
  - Become predictable
  - Meet Delivery commitments
  - Manage Risks
- HR
  - Retain & Attract talent
  - Provide better work environment

Teamwork

Achieving higher standards and getting attested for world-class Quality is the triumph of teamwork and a testimony to BCT's quality software professionals who relentlessly work as a cohesive unit. Having the right team is crucial - the process is just an enabler.

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evolving your business

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